

BOARD OF TRUSTEES

Quality Committee

Tuesday, March 19, 2024

12:00 P.M.

(or immediately following the Governance Committee)

BOARD ROOM

4800 Fournace Place, Bellaire, Texas 77401

The meeting may be viewed online at: <http://harrishealthtx.swagit.com/live>.

Notice: Some Board Members may participate by videoconference.

Mission

Harris Health is a community-focused academic healthcare system dedicated to improving the health of those most in need in Harris County through quality care delivery, coordination of care, and education.

AGENDA

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|---|------------------------------------|
| I. Call to Order and Record of Attendance | Dr. Andrea Caracostis 1 min |
| II. Approval of the Minutes of Previous Meeting | Dr. Andrea Caracostis 2 min |
| • Quality Committee Meeting – February 13, 2024 | |
| III. Harris Health Safety Message Video: Minute for Medicine | 5 min |
| – <i>Dr. Steven Brass</i> | |
| • Human Factors – Approach to Patient Safety | |
| IV. Presentation Regarding Harris Health’s Engagement Survey Updates | 10 min |
| – <i>Mr. Omar Reid</i> | |
| • Employee Experience and Culture | |
| V. Presentation Regarding Harris Health’s 2024 Det Norske Veritas (DNV) Annual Hospital Survey – Ms. Vivian Ho-Nguyen | 10 min |
| VI. Consideration of Recommendation for Approval of the 2024 Quality Committee Goals to the Harris Health System Board of Trustees | 10 min |
| – <i>Dr. Steven Brass</i> | |

VII. Executive Session**Dr. Andrea Caracostis 50 min**

- A.** Report Regarding Quality of Medical and Healthcare, Pursuant to Tex. Health & Safety Code Ann. §161.032, Tex. Occ. Code Ann. §160.007 and Tex. Occ. Code Ann. §151.002, to Receive Peer Review and/or Medical Committee Reports in Connection with the Evaluation of the Quality of Medical and Healthcare Services, Including Report Regarding Harris Health System Quality Review Councils

(45 min)

– **Dr. Steven Brass and Dr. Yashwant Chathampally**

- B.** Report by the Executive Vice President, Chief Compliance and Risk Officer, Regarding Compliance with Medicare, Medicaid, HIPAA and Other Federal and State Health Care Program Requirements and a Status of Fraud and Abuse Investigations, Pursuant to Tex. Health & Safety Code Ann. §161.032, and Possible Action Regarding this Matter Upon Return to Open Session – **Ms.Carolynn Jones**

*(5 min)***VIII. Reconvene****Dr. Andrea Caracostis 1 min****IX. Adjournment****Dr. Andrea Caracostis 1 min**